



2011 Annual Joint Venture Conference

OSD, Health Affairs (Clinical & Program Policy)

19 October 2011

Overview

- Linking IDES to the MHS Strategy
- Current Status
- Tiger Team and the IDES Remodel Process
- Description of the Current IDES Training Capabilities
- Discussion and Questions

The Quadruple Aim: The MHS Value Model

Readiness

Ensuring that the total military force is medically ready to deploy and that the medical force is ready to deliver health care anytime, anywhere in support of the full range of military operations, including humanitarian missions.

Experience of Care

Providing a care experience that is patient and family centered, compassionate, convenient, equitable, safe and always of the highest quality.



Population Health

Reducing the generators of ill health by encouraging healthy behaviors and decreasing the likelihood of illness through focused prevention and the *development of increased resilience*.

Per Capita Cost

Creating value by focusing on quality, eliminating waste, and reducing unwarranted variation; considering the total cost of care over time, not just the cost of an individual health care activity.

Current Status

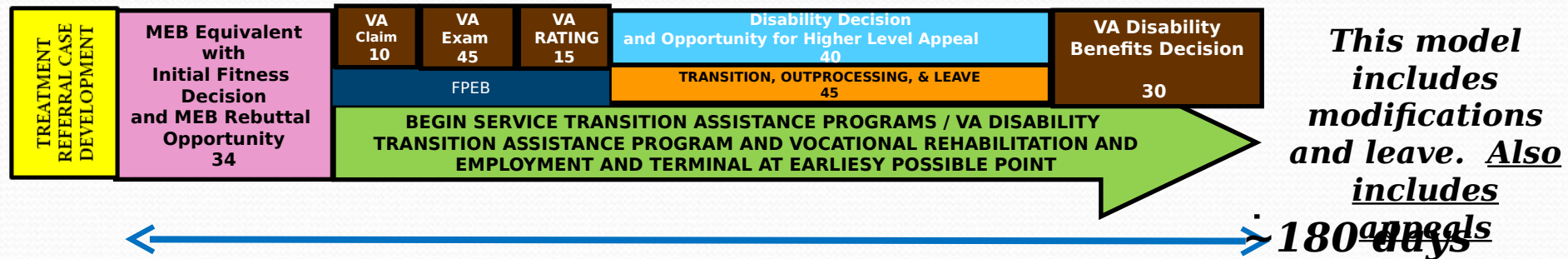
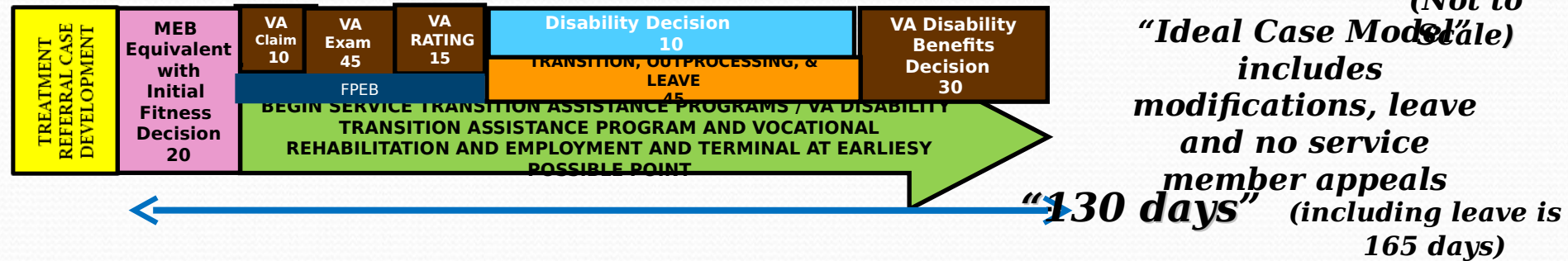
Key Takeaways:

- Overall average IDES processing time was 418 days in August 2011.
- The Medical Examination stage is meeting the 45 day goal with an average processing time 43 days.
- The MEB (Medical Evaluation Board) stage still exceeds the 35 day goal with an average Active Component processing time of 82 days.
- Processing days for the Informal Physical Evaluation Board (IPEB) stage and the Transition and VA Benefits phases continue to increase. We are concerned that the recent focus on improving Medical Examination and MEB stages may be diverting necessary attention from every element of the IDES process.
- The accurate and timely entry of data in VTA should remain a priority to enhance the value of these reports.
- One hundred eleven sites currently operate the IDES process and the final IOC for the remaining worldwide sites is scheduled for September 30, 2011.

Tiger Team & the IDES Remodel Process

- Tiger Team - Established in March 2011
 - The goal was to focus on points 1 and 2 of the Secretary of Defense's 14 FEB 11 memo regarding the DES:
 - Provide a recommended plan to complete the IDES program by the end of FY 2011.
 - Provide a recommendation on how to achieve DES ratings for Service members in the severely wounded, ill, and injured categories.
 - Recommendations to decrease the DES processing time below 295 days were presented to senior leadership in April 2011.

Integrated Disability Evaluation System (IDES)



We get to 130 days by reducing DoD and VA handoffs from 8 to 3, gathering case file info prior to referral, maximum parallel processing, and developing the case file prior to referral

DES Training and Standardization

Activities

Status

Training Courses Fielded on MHS Learn:

- Introduction to Disability Evaluation
- Introduction to Disability Evaluation for PEBLOs

Live on MHS Learn
October 2010

Medical Provider Training Courses:

- Referral of Service Members into the DES (1 hour CME)
- Development of MEB Narrative Summaries (1 hour CME)
- Correction of MEB Narrative Summaries (1 hour CME)
- Evaluation of Disability Cases (5 hours CME)
- Updated VA C&P Training Module – Traumatic Brain Injury

Live on MHS Learn in
March 2011

DES Briefing for Service Members (DVD)

Send to Services in April
2011

DES Training and Standardization

Activities	Status
Upcoming Training Course Releases: <ul style="list-style-type: none">• Introduction to DES for Line Commander• Introduction to DES for Case Managers (1 hour CNE)	Planned live date on MHS Learn: May 2011 June 2011
Planned New Training Course: Introduction to VA Claims Processing for PEBLOs and Case Managers	Planned completion date: Sept 2011
Setting up AHLTA templates for DES UI	Ready to be distributed prior to deployment of DES UI